

# PICKAWAY COUNTY JOB & FAMILY SERVICES



## 2009 ANNUAL REPORT

### **Our Mission Statement**

**“Through leadership and partnering with our community, we assist and encourage the people of Pickaway County to become safe, stable, healthy and self-sufficient individuals and families with opportunities for growth. We do this by exploring their strengths and needs and providing quality services.”**



## CHILDREN SERVICES, CHILD CARE, AND ADULT PROTECTIVE SERVICES

Pickaway County Children Services works to ensure that all children live in safe and stable homes. Our goals are to preserve and strengthen families and to prevent child abuse and neglect. Usually, services are provided to a family with the child remaining in the home. However, if necessary, a child may be removed from the home temporarily and placed with a relative or in foster care. We then require the family to follow a court ordered plan to reduce risk factors and improve family well-being.

*Children, no matter what age, need a sense of belonging. Knowing that you have a family and a place to go is critical for healthy growth and development. If you would like to join us in our efforts to provide safe and stable homes for children, contact us about becoming a foster or adoptive parent.*

### 2009 Highlights:

- Participant on the Ohio Summit on Children
- Celebrated Child Abuse Prevention Awareness Month with a successful breakfast for Community Leaders
- Hosted Child Abuse recognition training Community Leaders (40 in each class)
- Reduced the number of children in foster care and offered in-home services to families
- Assisted 239 families with publicly funded child care
- Celebrated Elder Abuse Awareness Day by wearing purple
- Assisted 82 adults over the age of 60 allowing them least restrictive living arrangements

## ADULT AND FAMILY SERVICES

The Adult and Family Services Division offers financial and supportive assistance to families and adults through services including Ohio Works First, Prevention, Retention, and Contingency program, Food Assistance, Medicaid, Customer Service, and Network Administration. These services and programs help families and adults to become stable and self-sufficient.

### 2009 Highlights:

- The Family Support Division implemented a call center to answer incoming calls and process reported changed.
- Beginning November 2009, the Family Support Division implemented phone interviews for people re-applying for assistance.
- The Family Support Division finished FFY 2009 with a 0% error rate for the Food Assistance Program.



## JOBS ONE-STOP

The JOBS One-Stop partners which include the JOBS One-Stops in Fairfield and Ross Counties, assist employers who are seeking qualified applicants for job openings and assist people who are seeking work, looking for better jobs, or in need of training.

### 2009 Highlights:

- Website [www.pickawayjobs.com](http://www.pickawayjobs.com) had over 171,776 visits
- Moved our office to 160 Island Road which is more convenient to the Job and Family Service offices and Pickaway ABLE
- 16,436 visitors to the One-Stop
- 109 people received training assistance
- Provided employment opportunities for 49 youth between the ages of 16-24 through the American Recovery Reinvestment Act (ARRA) funding
- Posted 882 new positions for employers
- Conducted a total of 2,745 Orientation Sessions

**FUTURE PLANS:** The JOBS One-Stop is working with employers to provide programs for subsidized funding to employers for hiring dislocated workers or job seekers who are currently considered low income.

# FISCAL



The Pickaway County Job and Family Services is county administered and funded through a combination of Federal, State and County Government allocations. The Fiscal Division acts as the financial authority, overseeing all financial operations for the Agency. In addition, we help to ensure the Agency maintains a high degree of excellence by working very closely with agency and state staff as well as county and state auditors.

## 2009 Highlights

- **OMB Circular A-133 “Single Audit”** – To ensure efficiency and effectiveness, the Fiscal Division successfully completed the ODJFS Guided Self Assessment Tool, which included gathering and documenting various processes and procedures throughout the Agency.

## STATISTICS

<b>Children Services</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>
Children Served	596	411	291
Children in Foster Care	20	30	21
Children Adopted	1	3	0
Pickaway County Foster Homes	21	19	19
<b>Child Support</b>			
<b>Child Support</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>
Child Support Collected and Distributed	\$8,824,492	\$9,005,267	\$8,739,185
Paternities Established	88	129	101
Support Orders Established	174	153	171
Cases	3,695	3,743	3,861
<b>Family Support</b>			
<b>Family Support</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>
<b>(Avg. Monthly)</b>			
Ohio Works First (Families)	331	394	486
Food Stamps (Families)	2,185	2,392	3,028
Medicaid (Families)	5,106	5,309	5,704
Disability Cash (Individuals)	74	95	84
Disability Medical (Individuals)	11	10	6
Child Care (Families)	162	160	141
Adult Protective Services (Investigations)	11	10	7
Benefit Recovery (Investigations)	20	20	12
Certified Child Care (Homes)	14	13	10
Providers (Centers)	15	12	12
<b>JOBS One-Stop</b>			
<b>JOBS One-Stop</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>
Jobs Seekers Visiting the Resource Center	14,332	13,040	16,436
Work Activity Orientation Sessions for Public Assistance Individuals	1,399	2,066	2,745
Persons in Training (Avg. Monthly)	16	67	109

# SFY 09 Expenditures

# SFY'09

## Admin. & Operating Expenses

Income Maintenance/Public Assistance	\$ 2,564,751.74
Child Support	\$ 988,142.12
Social Services	\$ 307,371.53
Child Welfare	\$ 1,257,106.38
Workforce Investment Act	\$ 375,060.60

## Assistance Expenditures

Ohio Works First	\$ 2,088,517.00
Foster Care	\$ 457,345.73
Adoption	\$ 152,208.60
Disability Cash	\$ 153,017.00
Disability Medical	\$ 70,947.08
Food Stamps	\$ 8,698,265.00
Medicaid Transportation	\$ 128,770.71
Prevention, Retention & Contingency	\$ 92,270.56
Disaster Assistance	\$ —
Child Care	\$ 649,883.37
Medicaid	\$ 50,337,898.00
Nursing Homes	\$ 9,186,451.00
Workforce Investment Act/Training Assistance	\$ 851,287.49
	<b>\$ 78,359,293.91</b>

## CHILD SUPPORT



The Child Support Division encourages parents to take responsibility and make a difference in the lives of their children by ensuring all children are supported financially by both parents. The receipt of Child Support helps families to provide basic living expenses such as food and shelter, which can alleviate dependence on public assistance programs. Child Support provides services to establish paternity, establish child support and medical support orders, locate non-custodial parents, enforce child and medical support orders, review and adjustment of orders and track child support collections and disbursements of child support obligations.

## 2009 Highlights:

- Early intervention strategies including working with the courts and Jobs One- Stop to help non-custodial parents find and maintain employment
- Hosted open house during Child Support Awareness Month
- 227 administrative reviews were initiated
- Established 171 new child support orders
- Over \$600,000.00 was collected as a result of federal and state tax offset



## Pickaway County Commissioners

Ula Jean Metzler  
Glenn Reeser  
Jay Wippel

## PCJFS Leadership Team

Rojanne Woodward, Director  
Rhonda Hoffman, Administrator Fiscal & Child Support  
JoEllen Deal, Administrator Children Services & Social Services  
Janice Shannon, Administrator JOBS One-Stop  
Joy Ewing, Administrator Family & Adult Support

## Family Services Planning Committee

Don Bachman, Pastor, Trinity Lutheran Church  
Patrina Queen, Southeastern Ohio Legal Services  
Dave Hannahs, Executive Director, Pickaway County Community Action  
Connie Knapp, Caseworker, Pickaway County Job & Family Services  
Danielle Brust, Community Representative

## Area 20 Workforce Investment Board

Don Bradley, Constance Care Home Healthcare  
Sherry, Childers, Eastland-Fairfield Career & Technology Center  
Missy Clum, Fairfield Medical Center  
Doug Corcoran, Ross County Commissioner  
Joseph Cryter, Ross County Central Labor Council  
David Curtis, Ohio Willow Wood  
Beth DeMarco, Ohio Rehabilitation Services  
Janet Detty, RHF Enterprises  
Mike Dutton, DuPont  
Timothy Eades, Ohio Christian University  
Tammy Eallonardo, The Reserve Network  
Shane Farnsworth, Fairfield Economic Development  
Carrie Fife, Pickaway Ross Career and Technology Center  
Clay Fowler, VAMC Chillicothe - Outstation  
Kelly Fuller, Eastland-Fairfield Career Technology Center  
Nate Green, Pickaway Economic Director  
Larry Hampton, Ohio Department of Job and Family Services  
Stacey Howard, Westerman Companies  
Marvin Jones, Chillicothe Ross Chamber of Commerce  
Mike Linton, Staffing Leadership  
Brad Markwood, South Central Power  
Ula Jean Metzler, Pickaway County Commissioner  
Neil Miller, Ross Veterans Commission  
Susie Natoli, State Farm Insurance  
Debra O'Dea, Daymar College  
Tim Randel, Manpower  
Linda Shimp, YSK Corporation  
Judith Shupe, Fairfield County Commissioners  
Lynn Tramontano, Fairfield County MRDD  
Suzanne Welker, Berger Health System  
Tom White, ACCURATE Heating and Cooling  
Rojanne Woodward, Pickaway County Job & Family Services

## JOBS One-Stop Partners

Eastland—Fairfield Career & Technical Schools  
Fairfield County Adult Basic Literacy  
Fairfield County Job & Family Services  
Ohio Department of Jobs & Family Services  
Ohio Rehabilitation Services Commission  
Pickaway County Adult Basic Literacy Education (ABLE)  
Pickaway County Job & Family Services  
Pickaway—Ross Career and Technology Center  
Ross County Adult Basic Literacy Education (ABLE)  
Ross County Job & Family Services  
Veteran's Administration Vocational Rehabilitation

## FROM THE DIRECTOR.....

The increased demand for services from Pickaway County Job and Family Services in 2009 should be of no surprise to anyone. With the declining local and state economy, Pickaway County's unemployment rate climbed from 8.3% in 2008 to 12.2% to end 2009. The number of families needing our help with Food Assistance, Ohio Works First, and Medicaid increased by almost 30%, with many people seeking help for the first time in their lives. The Jobs One-Stop saw an increase of almost 25% in the number of individuals using the services of the Resource Room to help in job search. Impacts from the economic conditions were also evident in the areas of Child Support collections, Child Welfare, and Child Care.

At a time when our services have been needed the most, we were forced to reduce staff from 70 employees in 2008 to 57 to end 2009, because of state budget cuts. After 3 years of reducing staff through attrition, the department ultimately had to layoff 10 employees in 2009 to stay within our budget. Like many other government agencies and businesses, our employees gave up pay raises and other benefits to help solve the budget problems. Employees worked together with management to find solutions to our financial problems and to find new and more efficient ways to serve the many people needing our help. I commend our staff for their cooperative spirit during this time and their continued commitment to serve.

Through all of this, I have found our community to be very supportive of what we do and are concerned about the impact budget cuts have had on the people we serve as well as on our staff. I am grateful for the cooperative partnerships we have with other agencies and organizations that help to meet the needs of people coming through our doors.

As we continue into 2010 and beyond, I know the staff of Pickaway County Job and Family Services will remain committed to serve those who seek our help.

Rojanne Woodward  
Director



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