

PICKAWAY COUNTY JOB & FAMILY SERVICES



2010 ANNUAL REPORT

Our Mission Statement

“Through leadership and partnering with our community, we assist and encourage the people of Pickaway County to become safe, stable, healthy and self-sufficient individuals and families with opportunities for growth. We do this by exploring their strengths and needs and providing quality services.”

CHILDREN SERVICES, CHILD CARE, AND ADULT PROTECTIVE SERVICES

Pickaway County Children Services works to ensure that all children live in safe and stable homes. Our goals are to preserve and strengthen families and to prevent child abuse and neglect. Usually, services are provided to a family with the child remaining in the home. However, if necessary, a child may be removed from the home temporarily and placed with a relative or in foster care. We then require the family to follow a court ordered plan to reduce risk factors and improve family well-being.

Children, no matter what age, need a sense of belonging. Knowing that you have a family and a place to go is critical for healthy growth and development. If you would like to join us in our efforts to provide safe and stable homes for children, contact us about becoming a foster or adoptive parent.

2010 Highlights:

- Celebrated Child Abuse Prevention Awareness Month with a successful breakfast for Community Leaders
- Hosted Child Abuse Recognition Training for Community Leaders
- Assisted 134 families with publicly funded child care
- Celebrated Elder Abuse Awareness Day by wearing purple
- Assisted 85 adults over the age of 60 allowing them least restrictive living arrangements

ADULT AND FAMILY SERVICES

The Adult and Family Services Division offers financial and supportive assistance to families and adults through services including Ohio Works First, Prevention, Retention, and Contingency program, Food Assistance, and Medicaid. These services and programs help families and adults to become stable and self-sufficient. In addition, we maintain quality services for families, adults, community partners, and agency staff through Customer Service and Network Administration.

2010 Highlights:

- The Family Support Division implemented the new Presumptive and Continued Eligibility Medicaid Program for children.
- The Family Support Division implemented the new policy requiring an annual review of cases receiving Food and Cash Assistance Programs.
- The agency offered a Special PRC Program helping families with school supplies and transportation costs related to employment.
- The Family Support Division began accepting online applications and changes filed at <https://ODJFSbenefits.ohio.gov>



JOBS ONE-STOP

The JOBS One-Stop partners which include the JOBS One-Stops in Fairfield and Ross Counties, assist employers who are seeking qualified applicants for job openings and assist people who are seeking work, looking for better jobs, or in need of training.

2010 Highlights:

- Website www.pickawayjobs.com had over 187,582 visits
- 16,658 visitors to the One-Stop
- 91 people received training assistance
- The JOBS One-Stop posted 872 new positions for employers.
- Provided employment opportunities for 89 youth between the ages of 16-24 with 14 different employers participating through a subsidized employment program.
- Provided employment opportunities for 20 adults through 8 different employers in a subsidized employment program.
- Provided employment through the Project Hire initiative which was a reemployment program for displaced workers to 6 employees with 4 different employers.
- Held 35 workshops at multiple locations around the county to enhance their interviewing skills, learn to write resumes or become more efficient in their job seeking skills.
- Upgraded our Resource Room equipment through special Stimulus funding
- Total Orientation Sessions Conducted – 1,987 * (no longer doing FS orientations)

CHILD SUPPORT



The Child Support Division encourages parents to take responsibility and make a difference in the lives of their children by ensuring all children are supported financially by both parents. The receipt of Child Support helps families to provide basic living expenses such as food and shelter, which can alleviate dependence on public assistance programs. Child Support provides services to establish paternity, establish child support and medical support orders, locate non-custodial parents, enforce child and medical support orders, review and adjustment of orders and track child support collections and disbursements of child support obligations.

2010 Highlights:

- Early intervention strategies including working with the courts and Jobs One- Stop to help non-custodial parents find and maintain employment
- Hosted open house during Child Support Awareness Month
- 208 administrative reviews were initiated
- 116 paternitys were established
- Established 184 new child support orders
- Over \$619,000 was collected as a result of federal and state tax offset
- Collected over \$107,000 on cash medical support orders

SFY 10 Expenditures SFY'10

Admin. & Operating Expenses

| | |
|--------------------------------------|-----------------|
| Income Maintenance/Public Assistance | \$ 2,123,159.93 |
| Child Support | \$ 1,048,314.25 |
| Social Services | \$ 333,227.77 |
| Child Welfare | \$ 973,236.76 |
| Workforce Investment Act | \$ 209,257.48 |

Assistance Expenditures

| | |
|--|-------------------------|
| Ohio Works First | \$ 2,647,720.00 |
| Foster Care | \$ 320,480.66 |
| Adoption | \$ 70,327.85 |
| Disability Cash | \$ 128,244.00 |
| Disability Medical | \$ 19,860.00 |
| Food Stamps | \$ 12,229,239.00 |
| Medicaid Transportation | \$ 32,227.40 |
| Prevention, Retention & Contingency | \$ 50,650.03 |
| Disaster Assistance | \$ — |
| Child Care | \$ 433,095.32 |
| Medicaid | \$ 52,291,468.00 |
| Nursing Homes | \$ 10,124,886.00 |
| Workforce Investment Act/Training Assistance | \$ 1,092,564.86 |
| | \$ 84,127,959.31 |

STATISTICS

| Children Services | 2008 | 2009 | 2010 |
|------------------------------|------|------|------|
| Children Served | 411 | 291 | 289 |
| Children in Foster Care | 30 | 21 | 34 |
| Children Adopted | 3 | 0 | 3 |
| Pickaway County Foster Homes | 19 | 19 | 17 |

| Child Support | 2008 | 2009 | 2010 |
|---|-------------|-------------|-------------|
| Child Support Collected and Distributed | \$9,005,267 | \$8,739,185 | \$8,510,961 |
| Paternitys Established | 129 | 101 | 116 |
| Support Orders Established | 153 | 171 | 184 |
| Cases | 3,743 | 3,861 | 3,955 |

| Family Support (Avg. Monthly) | 2008 | 2009 | 2010 |
|--|-------|-------|-------|
| Ohio Works First (Families) | 394 | 486 | 554 |
| Food Stamps (Families) | 2,392 | 3,028 | 3,582 |
| Medicaid (Families) | 5,309 | 5,704 | 6,162 |
| Disability Cash (Individuals) | 95 | 84 | 71 |
| Disability Medical (Individuals) | 10 | 6 | |
| Child Care (Families) | 160 | 141 | 134 |
| Adult Protective Services (Investigations) | 10 | 7 | 7 |
| Benefit Recovery (Investigations) | 20 | 12 | 8 |
| Certified Child Care (Homes) Providers (Centers) | 13 | 10 | 7 |
| | 12 | 12 | 10 |

| JOBS One-Stop | 2008 | 2009 | 2010 |
|--|--------|--------|--------|
| Jobs Seekers Visiting the Resource Center | 13,040 | 16,436 | 16,658 |
| Work Activity Orientation Sessions for Public Assistance Individuals | 2,066 | 2,745 | 1,987 |
| Persons in Training (Avg. Monthly) | 67 | 109 | 91 |

FISCAL

The Pickaway County Job and Family Services is county administered and funded through a combination of Federal, State and County Government allocations. The Fiscal Division acts as the financial authority, overseeing all financial operations for the Agency. In addition, we help to ensure the Agency maintains a high degree of excellence by working very closely with agency and state staff as well as county and state auditors.



2010 Highlights

- Successfully completed our first A-133 "Single Audit"
- Improved inventory controls by conducting an agency wide cleanup and placing all unused non-consumable inventory in a secure area



Pickaway County Commissioners

Ula Jean Metzler
Glenn Reeser
Jay Wippel

PCJFS Leadership Team

Rojanne Woodward, Director
Rhonda Hoffman, Administrator Fiscal & Child Support
JoEllen Deal, Administrator Children Services & Social Services
Janice Shannon, Administrator JOBS One-Stop
Joy Ewing, Administrator Family & Adult Support

Family Services Planning Committee

Kim Hartinger, Pickaway Metropolitan Housing Authority
Patrina Queen, Southeastern Ohio Legal Services
Dave Hannahs, Executive Director, Pickaway County Community Action
Connie Knapp, Program Manager, Pickaway County Job & Family Services
Danielle Brust, Community Representative

Area 20 Workforce Investment Board

Don Bradley, Constance Care Home Healthcare
Missy Clum, Fairfield Medical Center
Doug Corcoran, Ross County Commissioner
Joseph Cryter, Ross County Central Labor Council
David Curtis, Ohio Willow Wood
Beth DeMarco, Ohio Rehabilitation Services Commission
Janet Detty, RHF Enterprises
Mike Dutton, DuPont
Timothy Eades, Ohio Christian University
Tammy Eallonardo, The Reserve Network
Shane Farnsworth, Fairfield County Economic Development
Carrie Fife, Pickaway Ross Career and Technology Center
Clay Fowler, VAMC Chillicothe, Outstation
Kelly Fuller, Eastland-Fairfield Career Technology Center
Nate Green, Pickaway Progress Partnership
Scott Hammond, Sheet Metal Worker Intl Assoc., Local Union #24
Larry Hampton, Ohio Department of Job and Family Services
David Hannahs, Pickaway County Community Action
Stacey Howard, Westerman Companies
Marvin Jones, Chillicothe Ross Chamber of Commerce
Michael Linton, Staffing Leadership
Brad Markwood, South Central Power
Ula Jean Metzler, Pickaway County Commissioner
Neil Miller, Ross Veterans Commission (JOBS One-Stop)
Susie Natoli, State Farm Insurance
Debra O'Dea, Daymar College
Sally Orlando, Senior Employment Center
Linda Shimp, OSU South Centers
Judith Shupe, Fairfield County Commissioners
Lynn Tramontano, Prudential
Suzanne Welker, Berger Health System
Tom White, ACCURATE Heating and Cooling
Rojanne Woodward, Pickaway County Job & Family Services

JOBS One-Stop Partners

Fairfield County Adult Basic Literacy
Fairfield County Job & Family Services
Mature Services
Ohio Department of Jobs & Family Services
Ohio Rehabilitation Services Commission
Pickaway County Adult Basic Literacy Education (ABLE)
Pickaway County Job & Family Services
Pickaway—Ross Career and Technology Center
Ross County Adult Basic Literacy Education (ABLE)
Ross County Job & Family Services
Veteran's Administration Vocational Rehabilitation

FROM THE DIRECTOR.....

2010 was a year full of challenges for the agency. Following a layoff of staff in 2009, the agency was faced with the challenge of having less staff to provide services to many more individuals and families needing our help. With committed staff and new efficiencies Pickaway County Job and Family Services was able to meet the challenge head on.

All areas of the agency experienced increased demands for services and saw changes in who we served. In Children Services, we saw a tremendous increase in the number of children born positive for drugs and the drug use of parents made it a more challenging job to reunify children with their parents. Public Assistance caseloads continued to grow in 2010 as more people applied for Food Assistance, Medicaid, and Ohio Works First because of long term unemployment. Many of these people were applying for the first time in their lives and would never have imagined they would need to walk through the doors of our department. The Child Support division saw an increase in caseloads as well and workers were challenged to try to collect child support from parents who were experiencing unemployment and underemployment. Our Jobs One-Stop continued to see high numbers of job seekers in our Resource Room looking for work or trying to add to their job skills to find employment.

With fewer employees available to deliver our many services we have taken every opportunity to find efficiencies in our work. Phone interviews for reapplications and new applications have been a big help to keep up with the demand. Another efficiency has been the ability of individuals to apply online for Food Assistance, Medicaid, and Ohio Works First. We will continue to find new and more efficient ways to deliver services across the department.

I view 2010 as a successful year for the agency. We have worked with a much leaner workforce, but we have been able to provide essential services to the many people who needed us. Our success is due to the commitment of our employees to serve others and their cooperative nature to solve problems together. I am thankful and blessed to have such a great workforce.

Rojanne Woodward
Director



Pickaway County Job & Family Services
110 Island Road, P.O. Box 610
Circleville, OH 43113-0610
Phone: (740) 474-7588
www.pickawayjfs.org